

Customer Information Platform (CIP) roll-out & developments

21 October 2016

What is the Customer Information Platform?

Dear customer, welcome to the Customer Information Platform of Corridor Rhine - Alpine
PUBLIC CHANGE PASSWORD LOGOUT Public

Map Information Documents Map

Public-Map

Options

- Background maps
 - None
 - Google Physical
 - Google Streets
 - Google Hybrid
 - Google Satellite
 - OpenStreetMap
- Corridor
 - Terminals
 - Nodes
- Line Properties
 - None
 - Corridor Lines
 - Line Cat. (Lead Model)
 - Traction Power
 - Signalling Groups
 - Intern. Freight Code
 - Interop. Gauge
 - Multinat. Gauge
 - Gradient (1)
 - Gradient (2)

Segments

Field	Value
NAME	Endhoven - Blerick
MANAGER	ProRail
COUNTRY	The Netherlands
CATEGORY	Diversitary Line
INTERMODAL_FREIGHT_CODE	PIC 80410
INTEROPERATIONAL_GAUGE	G0
LINE_CATEGORY	D4
NATIONAL_GAUGE	G2
Traction Power	1.5 KV DC

Terminals

Field	Value
NAME	Köln Niehl Hafen CTS
URL	http://www.intermodal-terminals.nl/database/terminal/view/id/120
Address	Stapelkai 2, Niehl Hafen - 50735
Category	Container/Intermodal Terminal

Nodes

Field	Value
NAME	Bilzen
MANAGER	Infrabel
COUNTRY	Belgium
CODE	FE
CATEGORY	Node
FTSILC	BE
PLC	157

Your single source of harmonised corridor information, 24 hours a day, 7 days a week.

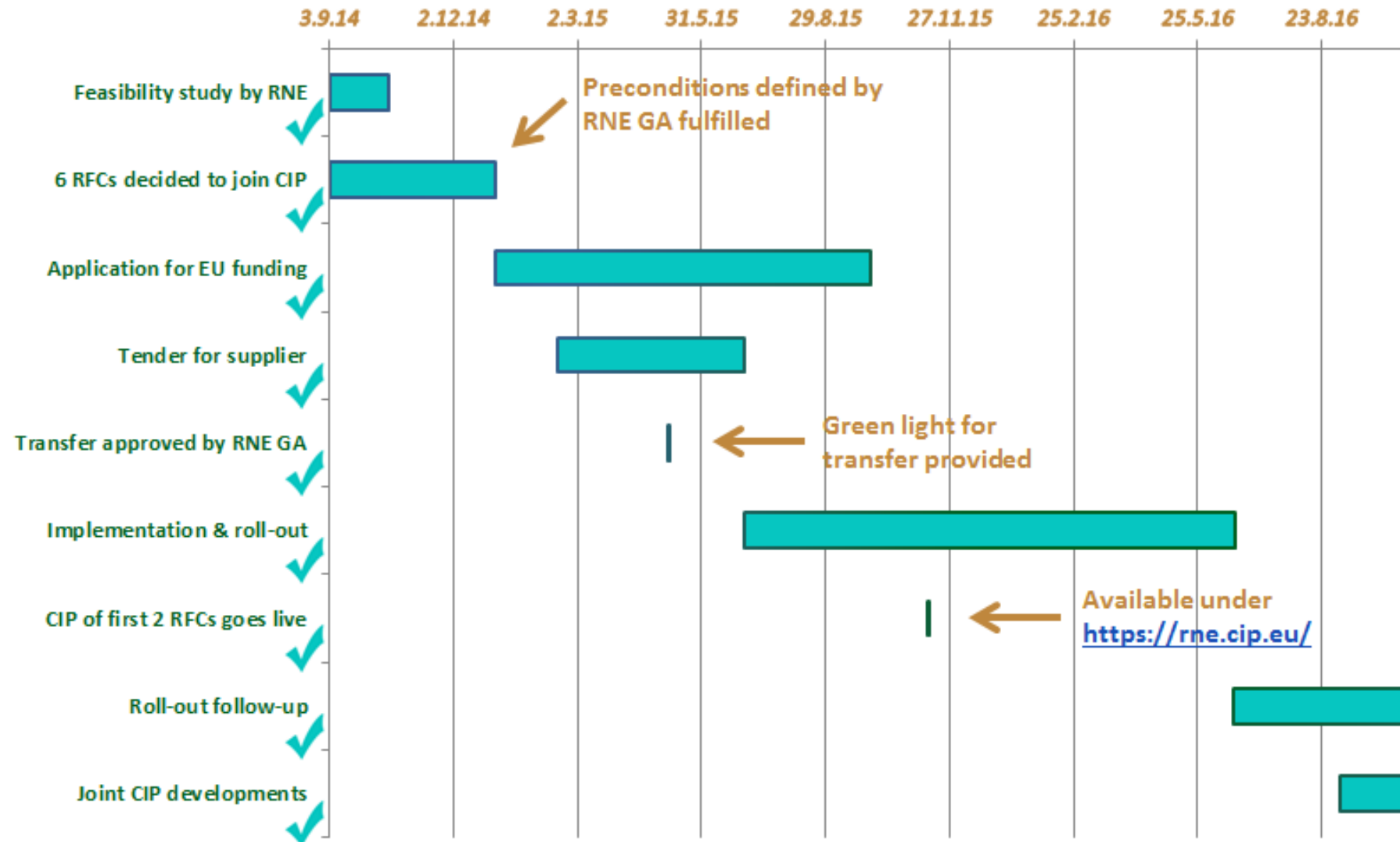
CIP powered by RailNetEurope

Corridor Information Documents (CID):



CIDs containing all necessary information on the conditions of use of the corridors are displayed using a common structure, either directly in CIP or via a link to individual RFCs' webpages.

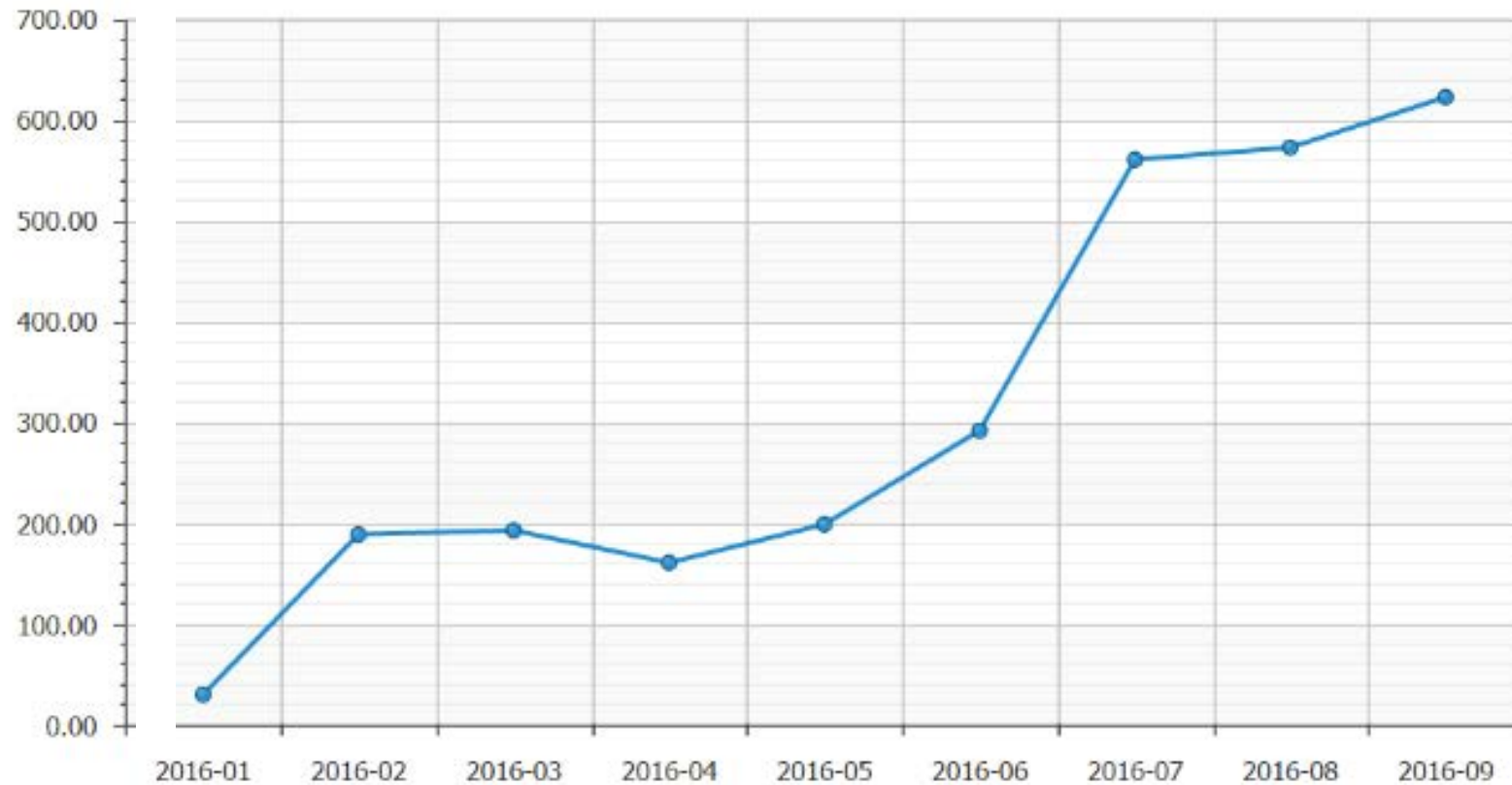
The screenshot displays the RailNetEurope Customer Information Platform (CIP) interface. At the top, it shows the 'ScanMed' corridor information documents. The main area features a map of Europe with various rail corridors highlighted in different colors, corresponding to the RFCs listed in the legend: Rhine-Alpine (red), North Sea-Mediterranean (orange), ScanMed (yellow), Atlantic (green), Baltic-Adriatic (blue), and North Sea-Baltic (purple). The map includes a search bar, a 'Change Corridor' button, and a 'Line Properties' panel on the left. The 'Line Properties' panel is currently open, showing options for 'Line Properties' and 'Line Properties' (with 'Nodes' checked). The interface also includes a 'Map' tab, 'Information Documents', and 'Tree Structure' sections. The bottom of the screen shows the '© 2016 RNE' logo and 'Coordinates: 6.901, 51.727'.

Roll-out of CIP to 6 participating RFCs



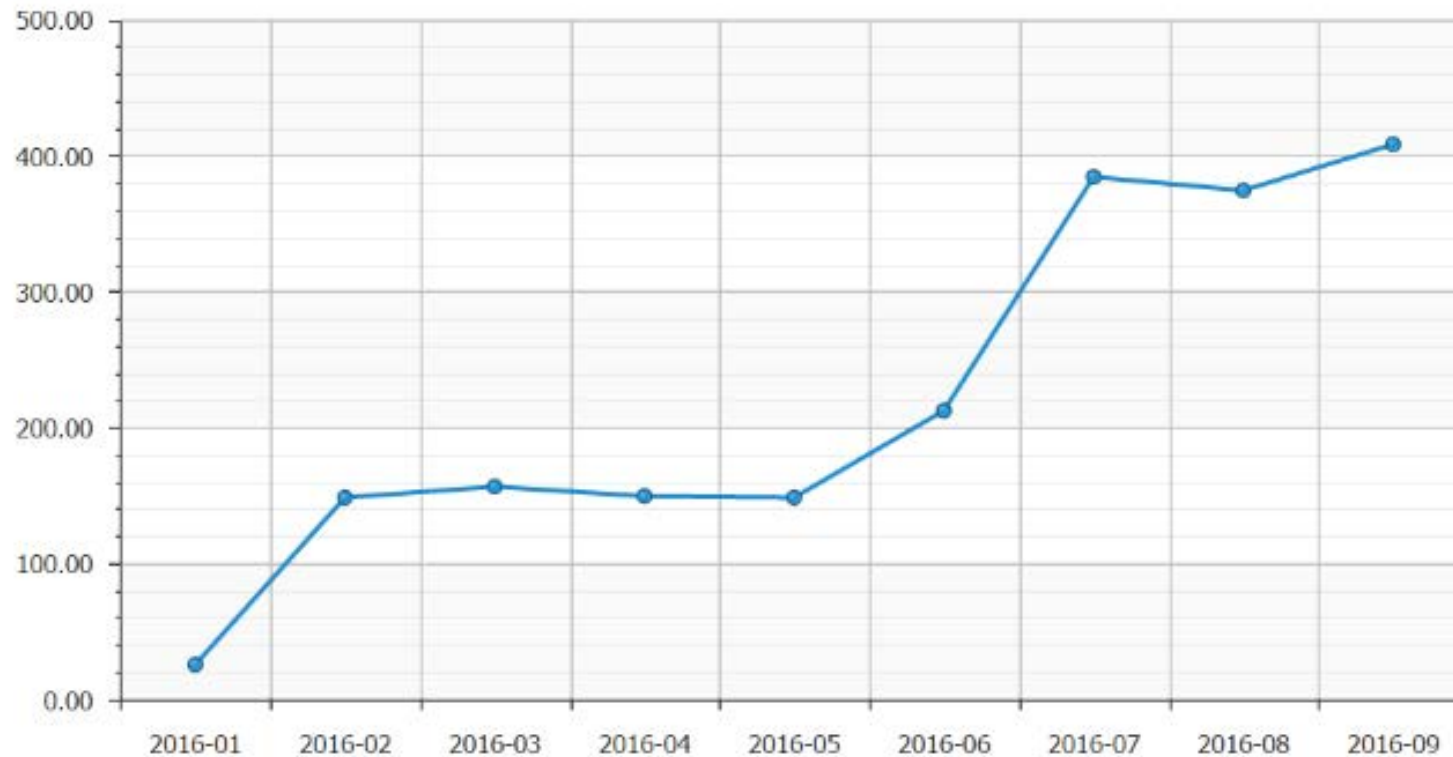
CIP usage – Overall logins for all RFCs (Jan - Sep 2016)

-  Login successfull = 'YES' ×
-  Year month does not contain '2016-10' ×



CIP usage – Public logins for all RFCs (Jan - Sep 2016)

-  Login successfull = 'YES' ×
-  Username = 'PUBLIC' ×
-  Year month does not contain '2016-10' ×

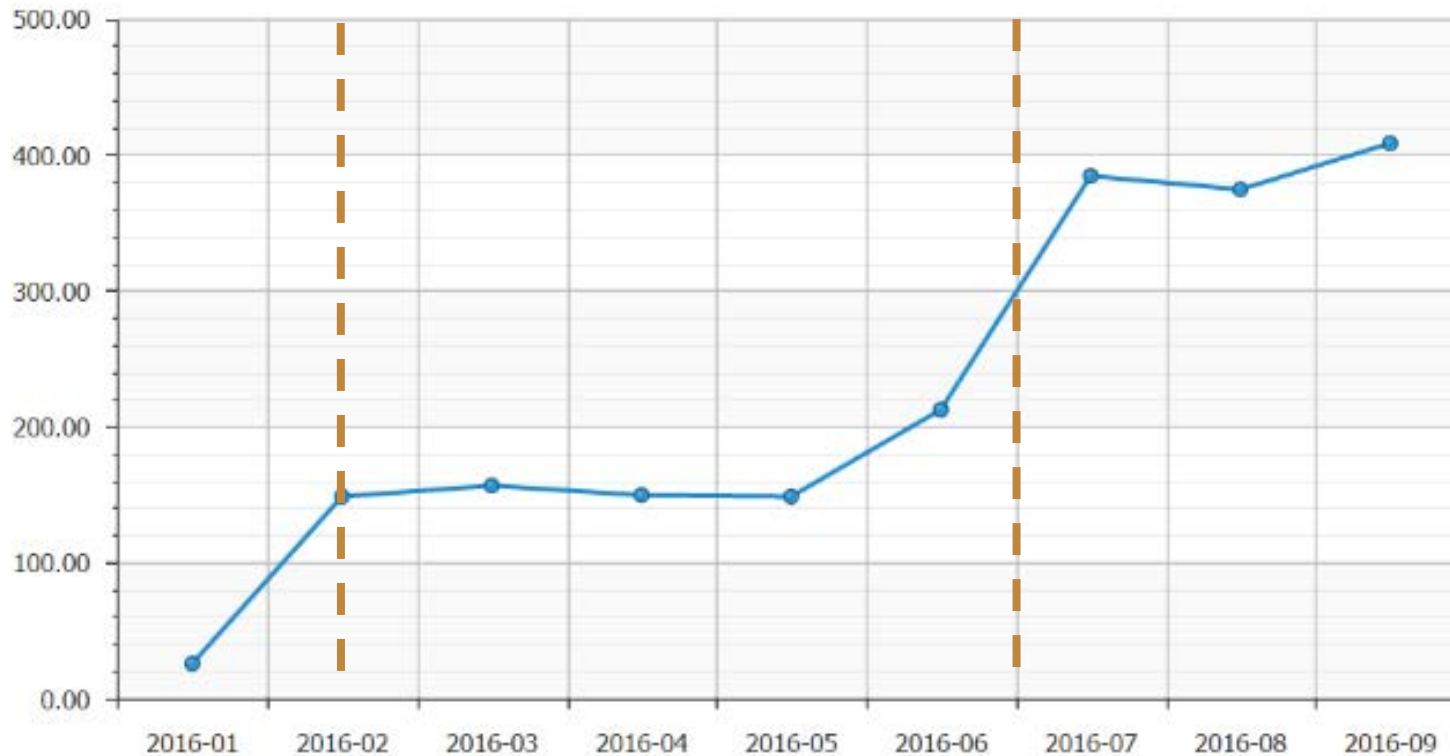


CIP usage – Public logins for all RFCs (Jan - Sep 2016)

-  Login successfull = 'YES'
-  Username = 'PUBLIC'
-  Year month does not contain '2016-10'

RFC Atlantic Migration

RFCs RALP, B-A & NS-B Migration



What is coming up next?

1

Roll-out **follow-up activities** with the participating RFCs



- Collecting **customer's feedback**
- Harmonised document structure
- Connection to other projects & systems (BIG Data, RINF, etc.)

2

Covering the **whole RFC network**



- RFCs 6, 7 & 9 **invited to join**
- Attend CIP CCB as observers
- Benefit from the EU funding

3

Expected developments & new functionalities of CIP



- Full **multi-corridor view**
- Automated publication of TCRs
- Integration with the Rail Freight Locations application

How to access the CIP

Access to CIP is FREE OF CHARGE and NO REGISTRATION is required:

If you need support with accessing the system or wish to become an internal user of CIP, please contact our Service Desk.

For e-mail inquires write to:

support.cip@rne.eu

For inquires by phone call:

+43 1 907 62 72 25

Tickets sent by e-mail in English are registered and handled on all weekdays, regardless of holidays or vacation periods, with a guaranteed response time.

Service Desk opening hours on working days:

Monday - Thursday: 09:00 - 16:00

Fridays: 09:00 - 15:00

A direct link to the CIP can also be found on the webpage of each participating RFC:

www.corridor-rhine-alpine.eu

www.rfc-northsea-med.eu

www.scanmedfreight.eu


www.atlantic-corridor.eu

www.rfc-baltic-adriatic.eu

www.rfc-northsea-baltic.eu

Let's start using the tool!

Customer Login



Corridor

Dear customer, welcome to the Customer Information Platform of Baltic-Adriatic Corridor. To access the platform please key in the code in the answer field below.
Dear internal user, please use the "Internal Login" link for login.

Security Code

***Answer**

[Internal Login](#)

If you need support with accessing the system, please contact our Service Desk at support.cip@rne.eu

